

I.B.E.W. Local 683 Fringe Benefit Funds

IBEW Local 683 Health and Welfare Plan
IBEW Local 683 Pension Fund Pension Plan Trust Fund
IBEW Local 683 Profit Sharing Annuity Plan
IBEW Local No. 683 Educational Plan



February 23, 2024

To All IBEW Local 683, 1105 and 688
Member Participants of the
IBEW Local 683 Fringe Benefit Funds

Re: **New Third-Party Administrator for the IBEW Local 683 Fringe Benefit Funds**

The Board of Trustees is pleased to announce that the IBEW-NECA Service Center has been retained to provide third-party administrative services for the IBEW Local 683 Fringe Benefit Funds (“Funds”), effective **April 1, 2024**. The **IBEW-NECA Service Center will replace TIC**, the Funds’ current third-party administrator on that day for all the Funds, including the IBEW Local 683 Pension Fund Pension Plan, the IBEW Local No. 683 Health and Welfare Plan, the IBEW Local 683 Profit Sharing Annuity Plan and the IBEW Local No. 683 Educational Plan. New contact information for the Funds is set forth below. Please note, the toll-free number will continue connecting you with TIC until April 1, 2024.



683funds@svcctr.org

PO Box 39387

St. Louis, MO 63139

Toll-Free: 844/683-0683

All future correspondence regarding your benefits will come from the IBEW-NECA Service Center, effective April 1, 2024. The Board of Trustees selected the IBEW-NECA Service Center after an extensive review of candidates and is excited to provide you and your family with professional, timely service relative to your benefit needs. The IBEW-NECA Service Center has provided administrative services to IBEW-NECA multiemployer plans since 1967, with qualified, long-term, experienced employees.

How Does This Affect You?

- Effective April 1, 2024, all participants with service or benefit payment related inquiries should contact the IBEW-NECA Service Center directly at the email, address or phone number set forth above.

For all IBEW Local 683, 1105 and 688 Member Participants of the Pension Fund

- For Pensioners Currently Receiving a Pension from the Pension Plan – If your Pension is currently being paid through direct deposit, there is no change. You do not need to do anything, and your Pension will continue to be directly deposited into your bank account as it has before. For those pensioners receiving a pension check, you will continue to receive the same payment as before, but it will be coming from the IBEW-NECA Service Center instead of TIC.

For all IBEW Local 683 Member Participants of the Health and Welfare, Annuity and HRA

- Active and Pre-Medicare Health and Welfare Participants – You will receive a new identification (ID) card in the mail from Medical Mutual of Ohio in late March. **IMPORTANT** – The new ID card will reference Medical, Prescription and Dental. For your convenience, One ID Card will be utilized for all health-related services, you will no longer present the ID cards issued separately by SavRx or Delta Dental of Ohio. You are encouraged to present your new ID card for all services (medical, prescription, dental) provided to you and your family on or after April 1, 2024.
- Medicare Retired Health and Welfare Participants – There is no change to your existing identification (ID) card issued by Aetna. You will continue to use your existing card for all health-related services.
- Annuity Participants Maintaining a Balance with Fidelity – There will be no change to the access of your Annuity Plan account balance through the Fidelity portal. Fidelity will remain the recordkeeper for the Annuity Plan.
- HRA Participants Maintaining a Balance with WEX – You will receive a new HRA card from WEX. There will be no change in the current process of submitting claims to WEX. However, there will be a blackout period estimated to be between April 1st and April 15th where you will be unable to use your card during the transition. Any change to the above dates will be communicated.

You can expect to receive additional communication shortly before April 1st regarding access to the new online member portal.

Should you have any questions regarding this transition of administrative services, please contact the IBEW-NECA Service Center at the address, phone number or email set forth above.

Sincerely,

Board of Trustees of the
IBEW Local 683 Fringe Benefit Funds

SEIU #1-MISSOURI DIVISION